



Healthcare Regional Cost Measurement & Transparency

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- Project Overview & Status
- Pilot Questions
- Challenges & Solutions
- Lessons Learned
- Next Steps

- To develop and produce information to enable communities to reduce the total cost of care in multiple regions with replicable, multi-stakeholder driven strategies.



Regional Collaborative Participants

- Center for Improving Value in Health Care (Colorado)
- Midwest Health Initiative (St Louis, MO)
- Maine Health Management Coalition
- Minnesota Community Measurement
- Oregon Health Care Quality Corporation

Funded by Robert Wood Johnson Foundation

Project Timeline & Deliverables

November
2013

February
2014

May
2014

April
2015

Planning

Alignment

Evaluation & Dissemination

Planning Outcomes (Technical)

- Standardized regional commercial cost information

Alignment Outcomes (Reporting)

- Develop “public” reporting format of TCOC and resource use
- Establish national benchmarks

Evaluation & Dissemination Outcomes (Engagement)

- Roadmap –How to identify local cost drivers and create strategies
- Data presentation to multi-stakeholder forums for engagement
- Engaging Physician Leadership in TCOC data and strategies
- Lessons learned and steps to avoid pitfalls
- Barriers and solutions to obtaining and using cost and resource use data

Project Key Milestones

November
2013

February
2014

May
2014

April
2015

Planning

Alignment

Evaluation & Dissemination

Project
Kick Off

Physician
Boot
Camp

Summit

Acceptable levels of
variation in
deliverables and
standards defined

- Plan for public reporting complete
- Plan for national benchmarking complete

- Collected, analyzed, and shared TCOC and resource use measure set
- Key stakeholders identified and engaged in reducing TCOC
- Benchmarks used in comparison reporting
- Public reporting live

Key Accomplishments

November 2013 – February 2014

- Selection & approach for use of a single risk adjuster
- Developed approach for creating meaningful benchmarks
- Agreement on acceptable levels of variations to produce valid comparisons
- Completed ACG risk adjuster training and contracting
- Physician Boot Camp planning underway

- What does it take to create meaningful TCoC and Resource Use regional benchmarks using commercial data? Can it be done?
- What are the different challenges associated with using a centralized vs. distributed data set?
- Is there significant variation in results when you use different risk adjusters?
- What impact does variation in attribution methods have on results?
- What is the optimal level of standardization necessary to produce comparable results?

- Variation in quality and completeness of commercial claims data impacts the ability to implement best practices or accurate comparisons.

For example, # of ICD codes provided by private carriers may force an artificially low threshold of acuity.

- Very challenging to fine the right balance between trying to get the data “perfect” and “good enough” to produce valid results.

What is the right ROI on data investment?

- Good return on time invested to discuss critical issues versus relying solely on written responses.

Relies on solid relationships and full engagement.

- RHICs are learning from each other what is possible and strategies to overcome.

Changes the dialogue at the community table.

- Variation in approach across RHICs provides the opportunity to evaluate for best practices and real time learning.

There are multiple ways to address the same issue.

- What one stakeholder groups views as a positive, another may perceive negatively so need to anticipate and plan accordingly.

Productive tension of multi-stakeholder dialogue yields the best outcomes.

- RHICs must continue collaborative approach to not jeopardize multi-stakeholder relationships as more sensitive cost information is shared.

The stakes are rising.

- Regional data analysis for CY 2012 claims
 - Submit for benchmarking analysis
 - Produce practice level reports
- Produce Benchmarks
 - Variation analysis
 - Incorporate into local reporting
- Finalize Physician Boot Camp – August 2014
 - Curriculum, Expectations & Logistics
- Website - NRHI Member Portal
- Stakeholder Engagement Strategies
- Plan National Summit – April 2015

THANK YOU!

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