

Job Description

Position Title: Senior Business Analyst & Project Manager (Healthcare)

Organization: The Network for Regional Healthcare Improvement (NRHI) is a national leader in transforming U.S. healthcare. NRHI members are pioneering creative solutions to improve healthcare quality and cost in communities which cover 40% of the US population and are demonstrating the power of credible data to drive change. Regional Collaboratives work includes performance measurement, payment and delivery system reform, training and assistance in performance improvement, and patient education and engagement. NRHI provides strategic direction and structure to facilitate learning, sharing and consensus building on the fundamental changes needed in today's healthcare payment systems.

NRHI members' skill at combining hardcore analytics and community level buy-in has placed NRHI at the front lines of federal healthcare data policy debates and led to major support from such national players as the Robert Wood Johnson Foundation. Learn more at www.nrhi.org

Position Summary:

The Senior Business Analyst & Project Manager will help develop the strategy for the Center for Healthcare Transparency, a new entity created to improve the quality and reduce the cost of healthcare across the country. He or she will play a key role in designing a national data infrastructure to produce and publish meaningful information on healthcare costs and quality for 50% of the US population by 2020.

Working with senior staff from cutting edge Regional Health Improvement Collaboratives across the country, the Senior Business Analyst & Project Manager will manage the process of identifying best practice healthcare quality and cost data transparency standards and processes which can realistically be rolled out nationwide beginning in 2015. Regional Health Improvement Collaboratives are comprised of physicians, employers, consumers and health care systems. These Collaboratives have extensive experience analyzing data and working with multiple stakeholders to build the consensus needed to make healthcare quality and costs more transparent so that all the actors can make informed decisions about how to spend their healthcare dollars.

The Senior Business Analyst & Project Manager will bring equal parts business insight, understanding of today's complex healthcare industry, analytical capability, ability to facilitate candid discussion and consensus building and superb project management skills.

This project is underwritten by a \$5.6 million planning grant from one of the country's most strategic public policy funders. There is strong potential the project will subsequently be funded for large-scale national implementation from 2015-202.

Responsibilities:

The Senior Business Analyst & Project Manager will analyze variability, effectiveness and opportunities for efficiency in approaches to claims and clinical data, technical solutions, contracts for analyzing and publishing healthcare “big data”, standards and quality measures, formats for presenting healthcare information to providers, purchasers and consumers, innovative network and benefit designs, legal agreements and other business imperatives for high value healthcare. He or she will manage the process for selecting and/or developing the best practices which will become the backbone of a federated national healthcare data solution. The Senior Analyst & Project Manager will design and manage on-line library of these best practices and processes which will be critical for a successful national roll-out. He or she will also be the point person for day to day project management.

Specific responsibilities include:

- Solicit, organize and classify key requirements of developing credible healthcare quality and cost information from up to 12 Regional Collaboratives
- Work with the project team to analyze a diverse set of technical and business aspects of the collection, analysis, presentation and publication of healthcare data at the region, system and provider level
- Leverage the deep subject matter expertise of participating Regional Collaborative and NRHI staff
- Staff working groups of participating Regional Collaboratives
- Help facilitate processes for reaching consensus on practices and standards to recommend and/or develop further
- Catalogue current barriers to efficiency and flag potential solutions
- Design and maintain a user-friendly online library of best practice resources for developing and disseminating healthcare quality and cost information
- Contribute to evaluating existing and potential new options for national arrangements for publishing healthcare data
- Research emerging tools and platforms for communicating healthcare data to consumers, healthcare providers, employers and other healthcare purchasers and payers
- Contribute to the development of a detailed and realistic plan to develop a national infrastructure to deliver meaningful healthcare quality and cost information to 50% of the US population by 2020
- Provide detailed project management to keep the overall initiative on track
- Work closely with the Senior Project Director to ensure project milestones are documented and to prepare timely updates and full reports to the project Executive Committee, CHT board and foundation funders.

The Senior Business Analyst & Project Manager will report to the Senior Project Director and have opportunities to work closely with national thought leaders and Center for Healthcare Transparency board members.

Desired Qualifications:

- MBA (preferred), MPH or related advanced degree
- At least three years healthcare industry experience. Understanding of the mechanics of healthcare cost, spending and payment. Familiarity with the complex and evolving dynamics between healthcare providers, consumers, payers and purchasers
- Excellent analytic and critical thinking skills
- Superior organizational and project management ability with great attention to detail
- Comfort working with highly technical information as well as more universal drivers of business performance
- Very strong written and verbal communication skills and ability to synthesize and present key information to different stakeholders
- Demonstrated ability to work collaboratively and communicate effectively with senior managers, technical staff, colleagues, policy makers and prominent national organizations, such as the Robert Wood Johnson Foundation, the National Quality Forum (NQF), American Medical Association (AMA)
- Readiness to work in fast-paced environment with a high level of self-direction and professionalism
- Strong commitment to improving value in US healthcare and to the importance of transparent data and local stakeholder buy-in to drive lasting change
- Healthcare consulting, performance measurement and/or strategic planning experience highly desirable

Location: NRHI's office on the waterfront in Portland, Maine

Preferred Start Date: May, 2014

Application Process: Please submit your cover letter and resume to Barbara Dacko at bdacko@nrhi.org