

Job Description

Position Title: Senior Project Director of Health Policy and Quality

The Network for Regional Healthcare Improvement (NRHI) is a national organization focused on promoting meaningful improvements in healthcare quality and cost containment. Over forty Regional Health Improvement Collaboratives (RHIC's) exist in the US, many of which form the core of NRHI's membership. The emphasis of RHIC's is on performance measurement, payment and delivery system reform, training and assistance in performance improvement, and patient education and engagement. NRHI provides the strategic structure that will allow for learning, sharing, and consensus building on the fundamental changes needed in healthcare payment systems.

Position Summary

This Senior Project Director is a subject-matter expert in quality measurement and improvement, and regional alignment with state and federal initiatives with particular areas of focus including State Innovation Models (SIMs), population health and the Quality Improvement Organization (QIO) program. He or she should have deep experience in the strategic development of programs and engagement strategies.

This Senior Project Director will be responsible for establishing peer connections for best practice sharing, involving Regional Health Improvement Collaboratives (RHICs) and identifying opportunities and developing proposals for national initiatives. He or she will support Affinity Groups; develop content for the website; develop content for National Summits; organize targeted support and peer support; and work closely with experts. Additionally, this position is expected to represent NRHI at national forums and speaking engagements, therefore being able to present and communicate effectively is paramount. Coordinating effectively with the CEO, and relevant committees, members and partnering members and agencies is essential.

Additional capabilities include:

Healthcare Cost and Quality Experience: Experience and deep understanding of issues related to healthcare cost and quality measurement, and public reporting of healthcare cost and quality measures is required. Familiarity with the evolving dynamics between healthcare providers, consumers, payers, and purchasers is essential as well as prior experience in working with the state and federal government.

Communication Skills: Demonstrated ability to communicate effectively in a variety of venues. Collaboration with prominent national organizations, such as the Robert Wood

Johnson Foundation (RWJF) and the Agency for Healthcare Research and Quality (AHRQ), and direct work with physicians and employers require superior professionalism and communication skills.

Organizational Skills: Superior organizational and project management skills to coordinate and implement a variety of concurrent projects across multiple organizations.

Business Skills: Ability to keep track of all projects, oversee resource and project schedule management, and summarize key metrics to report status of projects to key stakeholders.

In summary, the ideal candidate will combine technical expertise in the healthcare arena as described above, with experience in a wide range of leadership skills, including project and risk management, public speaking, and business management. This person must be confident, well organized, and comfortable working in a fast paced environment with a high level of professionalism. Confidentiality is a fundamental characteristic, as well as exceptional written and verbal communication skills, strong decision making ability and sharp attention to details. Demonstrated ability to effectively handle problems quickly and efficiently is also essential.

Requirements:

- Bachelor's degree from a recognized college or university with a major study in business administration, healthcare, management, or similar fields;
- 5+ years experience in large project facilitation and oversight within the healthcare quality and cost arena;
- Experience with project development and financial oversight; risk and resource management;
- Experience with creating meaningful project metrics to effectively report on project status to key stakeholders;
- Demonstrated leadership and vision in managing teams, groups, and major initiatives;
- Excellent interpersonal skills, with an open and collaborative work style and commitment to get the job done;
- Excellent communication skills, both verbal and written;
- Demonstrated commitment to high professional ethical standards;
- Ability to look at situations from several points of view;
- Persuasiveness with details and facts, with demonstrated ability to challenge and debate issues of importance to the organization;
- Ability to delegate responsibilities effectively;
- Willingness to travel throughout the US;

- Excellent computer skills; and,
- High comfort level working in a diverse environment.

Ideally the Senior Project Director will work from NRHI's Portland, Maine office but remote arrangements will be considered for the right candidate.