

DHIN Dialogue

April 2021

A Newsletter from Delaware Health Information Network



We've Got an App for That

Health Check Connect Available via Mobile

More than 18,000 Delawareans use **Health Check Connect**, our web-based personal health record, to access their lab results and clinical information. Now, Delaware Health Information Network (DHIN) has introduced a mobile version to keep this information right at your fingertips, whether at home or on the go.



Health Check Connect is available for download as a free app from the App Store for iPhone or iPad or Google Play for Android devices. Users can sign up, log in and review their available clinical information, including test results and submitted doctors' notes, safely and securely, all from their mobile devices. The app also features the ability to directly print results to a WIFI-enabled printer and integrates with Apple Health to import health tracking data.

Safe, secure and now, mobile...with Health Check Connect, your medical information stays with you.

Closing Data Gaps in Delaware

Together with Delaware accountable care organizations (ACOs) Aledade and eBrightHealth, DHIN is working to close a significant data gap in Delaware healthcare.

For years, post-acute care organization data has not been adequately represented in DHIN's Community Health Record (CHR) and as such, not available to clinicians who need it. Through this ACO collaboration, DHIN expects to onboard up to 85% of post-acute care organizations in the state.



In partnership with PointClickCare, a popular electronic health record with post-acute care facilities, DHIN will incorporate the admission, discharge and transfer summaries for patients in skilled nursing and long-term care facilities across the state.

This partnership will benefit both patients and providers by:

- Reducing hospital readmissions for patients with certain chronic conditions.
- Decreasing emergency room visits.
- Lowering the likelihood of patients developing chronic conditions.
- Improving efficiencies through automation.

For more information, please reach out to DHIN COO Randy Farmer, randy.farmer@dhin.org.

Conditions of Participation and Healthcare Providers

Beginning in May, practices may begin to receive an increased number of event notifications relating to patient care. The Centers for Medicare & Medicaid Services (CMS) has required hospitals to ensure that a "reasonable effort" was made to send electronic notifications to PCPs, specialists, skilled nursing facilities and other clinical care partners at either the provider's or patient's request.

Over the coming weeks, as we learn more, we will share any recommendations as to how to handle increased notifications, as well as to help answer any questions you may have.

Learn more about this requirement [here](#).

ICYMI - Community Health Record Refresh Training

DHIN hosted a refresher virtual training course for the **Community Health Record** last month. Stay tuned for future training announcements. In the meantime, visit the [Community Health Record portal](#) for our video tutorials.

Staying Social

Like. Follow. Tweet. Share. **Connect with DHIN.**



Healthcare Cybersecurity ~ More Important than Ever

Attacks on health care organizations in North America increased by 37% in 2020 as cyber-criminals looked to take advantage of the COVID-19 crisis.

A 2021 Cyber Security Report from Check Point Software highlighted threats from botnets, remote code execution, denial of service attacks and ransomware attacks. Overall, the Check Point report stressed that malware is the biggest threat facing healthcare providers.

“It is essential that both organizations and individuals maintain good cyber-hygiene to protect themselves against Covid-related online crime,” wrote Check Point researchers.



Now, more than ever, it is critically important to ensure that your organization follows best practices to prevent cyber attacks. Additional suggested resources include:

- [Healthcare Accounts for 79% of All Reported Breaches, Attacks Rise 45%](#) - HealthITSecurity
- [One Ransomware Victim Every 10 Seconds in 2020](#) - Info Security Magazine
- [Healthcare Industry Cyberattacks Increase by 45%](#) - HIPAA Journal

Getting in Touch | DHIN Business Relationship Managers

Michael MacDonald

Hospitals: Christiana Care and Union (and any practices related to the hospitals)

Practices: All of Newark; Elkton, North East, Perryville, Rising Sun and Havre de Grace (MD); West Grove, Jennersville, Oxford, Landenberg, Kennett Square (PA)

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Eddie Seaton

Hospitals: Nemours and Saint Francis (and any practices related to the hospitals)

Practices: All of Wilmington, Elsmere, Newport, Hockessin, Greenville; West Chester, Philadelphia (PA)

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Garrett Murawski

Hospitals: Bayhealth and PRMC (and any practices related to the hospitals)

State of Delaware: Organizations and Departments

Datasenders: PS, AKUMIN, DDI, AccuRefLabs, CNMRI, MDI, OMI, MedExpress

Practices: New Castle, Bear; Chesapeake City, Earlvile, Cecilton, Chestertown, Warwick (MD); Delaware City, Middletown, Townsend, Smyrna, Camden

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Brooke Clogg

Hospitals: Beebe, Atlantic General, Nanticoke (and any practices related to the hospitals)

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