

## JOB DESCRIPTION

### **Position Title: Technical Developer, HealthDoers Network**

The Network for Regional Healthcare Improvement (NRHI) is a national organization focused on promoting meaningful improvements in healthcare quality and cost containment. Over forty Regional Health Improvement Collaboratives (RHIC's) exist in the US, many of which form the core of NRHI's membership. The emphasis of RHIC's is on performance measurement, payment and delivery system reform, training and assistance in performance improvement, and patient education and engagement. NRHI provides the strategic structure that will allow for learning, sharing, and consensus building on the fundamental changes needed in healthcare payment systems.

HealthDoers is a premier network for health and health care changemakers to come together to connect, collaborate and accelerate their work improving healthcare in an invitation only environment.

This is a fulltime position working on the HealthDoers Network (HDN) project which is funded by the Robert Wood Johnson Foundation and led by NRHI. This individual will report to the Product Marketing Lead for the HealthDoers Network and work closely with the CEO, sales/marketing and communications teams, project partners and customers.

### **Position Summary**

HealthDoers, a Portland, ME based provider of community platforms for healthcare stakeholders, is looking for an experienced WordPress and BuddyPress web developer to join our team to expand our capacity and skillset. Our primary aim is to fill this opening with a full-time, on-site developer, although we may consider remote work for the right candidate.

### **This individual will:**

- Develop and maintain custom, often complex WordPress and BuddyPress based solutions
- Be responsible for the technical needs of 20+ networks running on BuddyPress, implementing fixes as necessary
- Design and implement upgrades and/or new features across all networks
- Aid sales staff, account managers, and others in web project planning and general technical questions
- Provide leadership in finding/developing new technologies and methods to advance community offerings
- Support current client needs by providing technical support

- Contribute to “scope of build” conversations with development team, project managers, designers, and other developers
- Monitor health and uptime of networks including general administration in a managed services environment (we currently use WP Engine; no in-depth configuration required)
- Collaborate with design, strategy and sales teams to find solutions for client community needs
- Participate in video client meetings
- Contribute to HealthDoers best practices; recommending, exploring and implementing better ways to deliver services
- Grow personal and team member expertise through training, exploring and prospecting

**Requirements:**

- Bachelor’s degree in related field or comparable experience in web development
- Documented experience working with similar technologies and environments
- Knowledge of PHP, MySQL, HTML/CSS, intermediate JavaScript, and DNS
- Experience in developing for WordPress and BuddyPress preferred
- Ability to analyze client issues and develop a software solution from system design to implementation
- Ability to communicate well verbally and in writing
- Excellent time management skills

**Additional capabilities and skills include:**

- Excellent communicator and collaborator
- Ability to organize ideas generated in meetings, document clear objectives and tasks
- Comfortable in client interactions (via phone, video, email and in person)
- Detail-oriented
- Exceptional analytical skills
- Strong interpersonal skills
- Pleasant, personable demeanor (face-to-face, on the phone and via email)
- Keen ability to multi-task; self-starter
- Capable planner

### Principal Responsibilities

- Technical Project Planning 20%
- Strategy/New Technologies/New Features 10%
- Community Plugins Maintenance and Updates 30%
- Server Management/Maintenance 5%
- Managing outside contractors on projects 15%
- Technical Support/New Community Launching 20%

### Principal Projects

- Set up new BuddyPress communities, by cloning the baseline community and configuring as needed
- Maintain and improve SSO architecture through Auth0
- Integrate with third-party APIs
- Customize WordPress/BuddyPress to support specific functionality
- Develop wireframe mockups to illustrate possible solutions
- CRM integration
- Work with plugin developers to maintain and improve the plugins in use
- Work with offshore or contract developers on specific project deliverables to assure scope, quality and timely delivery
- Develop documentation for various processes
- Occasional content migration

NRHI is an Equal Opportunity/Affirmative Action employer. All qualified applicants will receive consideration for employment without regard to race, color, religion, sex, national origin, disability, or protected Veteran status.

Location: Portland, Maine

**Qualified candidates please complete our application and submit your resume and cover letter and via the careers section of our website <http://www.nrhi.org/about-nrhi/careers/>.**