

Cindy N. Munn, MHA
Executive Director
Louisiana Health Care Quality Forum
Baton Rouge, Louisiana

BIO

Cindy Munn, MHA, has more than 25 years of experience in health care leadership and operations management. She currently serves as Executive Director of the Louisiana Health Care Quality Forum, leading professional staff and managing daily operations while supporting health care improvement initiatives such as medical home development, quality measurement, clinical quality improvement, and outreach and education. In addition, Ms. Munn oversees health information technology and exchange planning as well as implementation and technical assistance programming. Before her appointment as Executive Director, she served as chair of the Quality Forum's Health Information Technology (HIT) Committee.

Prior to joining the Quality Forum, Ms. Munn was Vice President of Care Management for Baton Rouge General Medical Center in Baton Rouge, Louisiana. Baton Rouge General is a 544-bed tertiary care hospital with two campuses. In this role, she oversaw Respiratory Care and Laboratory Services, Care Management, Social Services, Patient Safety, Risk Management and Emergency Management. She completed a Patient Safety Leadership Fellowship Program and is experienced in disaster management and integration of health/medical services with parish, state and federal response agencies. She also is experienced in quality management, measurement and performance improvement with special training as a Lean Six Sigma CAP (Change Acceleration Process) Coach.

In addition to serving on the Quality Forum's HIT Committee, she has worked with several other statewide groups including the Louisiana Health Information Exchange (LaHIE) Steering Committee, the Health Information Security and Privacy Steering Committee and the Louisiana Department of Health and Hospitals Rural Health Care Pilot Program Steering Committee.

Ms. Munn holds a Bachelor of Science degree in Medical Technology from Louisiana State University in Baton Rouge and a Master of Science degree in Health Administration from the University of St. Francis in Joliet, Illinois.

ORGANIZATION AFFILIATIONS:

Board Member – Volunteer Health Corps is a private non-profit organization serving in a volunteer capacity as a catalyst to forge partnerships between the private medical community and the public health sector in an effort to minimize delays in treatment, improve access to care for urgent problems, and minimize the use of emergency rooms for chronic health problems.

Board Member – Network for Regional Healthcare Improvement (NHRI) accelerates improvement in the value (quality and cost) of health care delivery in the United States, by building and strengthening multi-stakeholder Regional Health Improvement Collaboratives and influencing national policy to support the work of Regional Collaboratives.

Represent LHCQF in AHRQ's Chartered Value Exchange (CVE) network. "Value Exchange" is a multi-stakeholder collaborative that has taken clear action in its community to convene community purchasers, health plans, providers, and consumers to advance the four cornerstones of Value-Driven Health Care.